

COVID-19 SAFETY PROTOCOLS
Gray Line New Orleans

(09/10/20)

All Tours

- We adhere to all required local, state and federal governmental and industry standards on all tours/transportation we operate.
- Temperature checks (using hand held digital thermometers) may be conducted on guests before boarding vehicles and before departing on walking tours. If a temperature reading is 100.4°F or higher, the guest will not be allowed on the tour.
- Temperature checks are conducted on Gray Line employees and guides at the beginning of each day/shift. If a temperature reading is 100.4°F or higher, the employee or guide will be sent home and will comply with Louisiana Department of Health guidelines before being allowed to return to work.

Walking tours

- Guests and guides are required to wear a mask outside on walking tours.

Vehicle transportation/tours

- Due to local restrictions, a narration is not allowed presently on any vehicles.
- Guests and drivers are required to wear a mask when on a vehicle. Our driver will encourage all guests to wear a mask but will not become confrontational or argumentative with guests who do not wish to wear a mask after boarding.
- Gray Line staff will wipe down metal and hard surfaces between tours/transportation.